

SATFI UK+/EU/GO (Gen 5) Antenna.

Satellite tracking frequency change.

Effective 23-10-2017.

(Gen5)

What's happened?

The satellite provider and broadcaster (in this instance SKY) have moved the channels broadcasting from, and subsequently closed down the transponder currently used by the SATFI RV for tracking the Satellite Astra28.2E (Astra2). This means that the satellite dome on the roof of your vehicle will be unable to obtain a satellite lock as it can no longer see a signal from the frequency it is scanning for when powered.

How to fix the issue.

In order to update the tracking frequency you will need to load the configuration file for your particular Antenna onto a USB memory stick and insert it into the USB port on the front of the control box.

Switch on the controller and the Red LED on the controller front panel should light up. The green LED should then start flashing to indicate the file is being uploaded.

Once the process has completed the LEDs will go out or in some models they may both remain in a static ON state. Whichever is the case it means the process is complete.

Turn off the system, wait 10 seconds then repower the system. Allow time for the system to initialise, search, locate and lock to the signal. This may be slightly longer than you are used to but is normal after an update.

The process is complete.