

SATFI RV Satellite tracking frequency change.

Effective 20-10-2017.

(Gen4)

What's happened?

The satellite provider and broadcaster (in this instance SKY) have moved the channels broadcasting from, and subsequently closed down the transponder currently used by the SATFI RV for tracking the Satellite Astra28.2E (Astra2). This means that the satellite dome on the roof of your vehicle will be unable to obtain a satellite lock as it can no longer see a signal from the frequency it is scanning for when powered.

How to fix the issue.

If you are not already using the Composite video/phono output on the rear panel of the SatFi RV controller marked Audio & Video (RED, White and Yellow connections) Connect a TV via these ports and power it and your system. Using the SATFI remote control carry out the following procedure.

Press Menu button. (This brings up the main menu which rotates through the options by using the left and right arrows (< >))

Move around the menu to highlight "Installation". (Just move the <> keys to highlight the installation but do not select it by pressing ok or any other button)

Press the Red, Green, Yellow, & Blue buttons and Press OK. (This should produce a new menu window.)

Scroll down to "Antenna settings", & Press OK.

Enter the Password (When/If requested) which is 9999

Ensure Astra28E is selected as the satellite to make changes to (if it is not, use the left or right arrows keys to toggle through until Astra28E is shown) and scroll down once to highlight the frequency. Change the frequency using the remote keypad to 11836 and then scroll down to highlight "Send" and press OK.

Press Exit back through menu until out and TV picture has reappeared