



Every new SatFi™ satellite antenna is thoroughly inspected and QC (quality control) tested before leaving the factory, and is covered by the following minimum two years parts and labour RTB (return to base) warranty from the date of original purchase. Additional third year warranty is limited to systems installed by an approved CA Clase (UK) Ltd dealer/installer. Details of approved installers and service centres can be found at [www.caclase.co.uk](http://www.caclase.co.uk).

### **Two plus one RTB warranty:**

The customer is not responsible for the cost of replacement parts if the original part is determined to be defective under the terms of warranty. CA Clase (UK) Ltd guarantees its SatFi™ satellite antennas against any material and/or construction faults and defects. It is the customer responsible for the cost of any replacement parts after two years/plus one. This warranty does not cover installation, external wiring and/or any additional un-associated hardware or accessories.

Should any faults develop during the warranty period please contact the original supplying dealer or CA Clase (UK) Ltd before the warranty period expires. If you do experience a problem with the product please contact CA Clase (UK) Ltd Customer Services on 02392 247920 or email [workshop@caclase.co.uk](mailto:workshop@caclase.co.uk).

### **The following is excluded from the SatFi™ warranty:**

The product has been abused, misused, improperly installed or improperly maintained.  
Damages that may occur during transit, the customer shall always be responsible for all transport risks and damage.  
The product has been installed without the use of SatFi™ mounting brackets and hardware.  
Repairs that have been made or attempted by a third party other than CA Clase (UK) Ltd or an approved SatFi™ installer/service centre.  
Repairs that are required due to normal wear and tear.  
Modifications that have been made to the product unless authorised in writing by CA Clase (UK) Ltd.  
The antenna unit, control box or control panel has been opened.  
Damage caused by abrasive cleaning or power washing.  
Circumstances beyond the control of CA Clase (UK) Ltd, line of sight blockage, outside satellite reception footprints, broadcast channel changes and frequency changes that can cause the product to no longer operate correctly.  
Customer is not the original owner or cannot provide proof of purchase/installation.

In no event shall CA Clase (UK) Ltd be liable for any indirect, incidental, or consequential damages from the sale or use of the product. This disclaimer applies both during and after the term of the warranty.

### **Standard warranty T&C's for carriage are:**

The customer is responsible for the cost of returning the product under warranty to the supplying dealer or direct to CA Clase (UK) Ltd and CA Clase (UK) Ltd will be responsible for the cost of return to the customer/dealer. This does not affect your statutory rights.

For additional information, please contact your local dealer or directly the manufacturer:

**CA Clase (UK) Ltd**  
2 Mornington Place  
Waterberry Drive  
Waterlooville  
Hampshire  
PO7 7XX  
Email: [sales@caclase.co.uk](mailto:sales@caclase.co.uk)  
Web: [www.caclase.co.uk](http://www.caclase.co.uk)  
Tel: 02392 247920

**2 + 1**  
**YEAR WARRANTY**

**2 YEAR RTB WARRANTY**  
Additional third year  
subject to terms and conditions